

Welcome to Sun Life Financial

IMPORTANT ANNOUNCEMENT

ADMINISTRATION OF NORTEL NETWORKS LONG TERM DISABILITY BENEFIT TRANSFERS TO SUN LIFE FINANCIAL BEGINNING SEPTEMBER 1, 2003

As you may be aware, Clarica Life Insurance Company has become a member of the Sun Life Financial group of companies. As a result, your disability claims will be managed on the Sun Life Financial system. We have offices across the country so you can be assured of efficient, caring service.

Any time you need to send us something regarding your claim, or rehabilitation (if applicable), please forward it to the new address below.

Sun Life Assurance Company of Canada
Group Disability Management Office
PO Box 100 Stn C
Kitchener, ON N2G 3W9

Coverage under your disability plan will **not be affected by this change**. This change allows Nortel Networks to align both your Savings plan and group benefits plan administration under one provider, maximizing service delivery opportunities.

Please call us at 1-800-229-7089 any business day between 7 a.m. and 8 p.m. EST if you have any questions.