

## Urquhart

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**Subject:** FW: Request for Meeting with Consumer Services Minister Margaret Best

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**From:** Urquhart [mailto:urquhart@rogers.com]

**Sent:** February-14-12 3:36 PM

**To:** 'Victoria Agbasi'

**Cc:** 'Carol Sampson'; 'Josée Marin'; 'Greg McAvoy'; 'Jackie Bodie'; Joel Rochon (jrochon@rochongenova.com); Sakie Tambakos (stambakos@rochongenova.com)

**Subject:** Request for Meeting with Consumer Services Minister Margaret Best

Victoria Agbasi

Assistant to Consumer Services Margaret Best

As discussed this afternoon, representatives of Nortel disabled former employees wish to meet with Consumer Services Minister Margaret Best to explain why the staff of the Ontario Government Consumer Services and Attorney General Ministries are wrong in their assessment that the Ontario Consumer Protection Act does not have jurisdiction for an investigation of their complaint about Nortel and Sun Life misrepresenting the disability insurance sold to them by Nortel. The representatives of the Nortel disabled wish to participate in this meeting by way of teleconference, while myself and my husband would attend this meeting in person.

These Nortel disabled former employees are forced to live in poverty, while no one has been held to account for the misrepresentation of their disability insurance and the misappropriation of money from their trust account.

We are reading daily about the Nortel executives' criminal trial and Nortel's cookie jar culture, where management took money from reserves to create profits and pay executive bonuses. Yet, all the Ontario government officials we have spoken to are trying desperately to avoid enforcing the Ontario Consumer Protection Act for the misrepresentations of our disability insurance by the same top management team and subsequent Nortel management.

Also, the Financial Services Commission of Ontario has been a major contributor to the Nortel disabled former employees' distress because its legal counsel in the Nortel Companies Creditors Arrangement Act court proceedings supported the Nortel March 30, 2010 settlement agreement that prevents the Nortel disabled from taking any legal actions to provide civil remedy for the wrongdoings in respect to their disability insurance and the Nortel Health and Welfare Trust. This settlement agreement was signed by one Nortel former disabled employee, without the informed consent of this disabled group. Nortel disabled representatives sent the December 2, 2011 letter at the link below to Ontario Finance Minister Dwight Duncan complaining about FSCO's role in their devastated financial state. Finance Minister Dwight Duncan has urged the Nortel disabled former employees to continue their communications with the Consumer Services Minister in respect to enforcing the misrepresentation provisions of the Ontario Consumer Protection Act

You will also find below the key communications and a full record of all communications in chronological order that the Nortel disabled former employees have had with the Ontario Government prior to the Ontario election.

We urge you and Margaret Best to watch the two audio-videos provided below of the now deceased Nortel disabled former employee Peter Burns and of Jackie Bodie, one of the four Ontario Consumer Protection Act complainants. We look forward to Consumer Services Minister Margaret Best responding to our request for a

meeting. Please correct this egregious injustice using the Ontario Consumer Protection Act, as it does have legal jurisdiction and it does not require any retroactive amendment for it to apply.

Sincerely

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## **KEY COMMUNICATIONS**

[Email to Margaret Best from Urquhart October 20, 2011](#)

[Letter to Dwight Duncan from Nortel Disabled Dec. 2, 2011](#)

[Appendix A - Nortel LTD Timeline](#)

[Appendix B - Contributions removed from HWT disability insurance reserve - total & individual LTD employees](#)

[Complaint Application to Ontario Consumer Services Ministry May 30, 2011](#)

[Letter to Minister Gerretsen from Rochon Genova LLP June 10 2011](#)

[Letter to Assistant Deputy Minister Denton from Rochon Genova LLP Aug. 16, 2011](#)

[Appendix A - Consumer Protection Act - Ontario Legislature and Committee Debates](#)

[Appendix B - Report on Misrepresentation Evidence](#)

[Letter from Assistant Deputy Minister Denton to Rochon July 18, 2011](#)

[Letter from Assistant Deputy Minister Denton to Sampson Aug. 26, 2011](#)

[Letter from Assistant Deputy Minister Denton to Sampson Sept. 8, 2011](#)

## **FULL RECORD OF COMMUNICATIONS IN CHRONOLOGICAL ORDER**

[Complaint Application to Ontario Consumer Services Ministry May 30, 2011](#)

[Letter to Minister of Consumer Services John Gerretsen May 30, 2011](#)

[Letter to Minister Gerretsen from Rochon Genova LLP June 10 2011](#)

[Letter to Minister Gerretsen, Minister Sousa, Parliamentary Assistant Brownell Request for Second Ministry Meeting June 22, 2011](#)

[Email to Rochon and Tambakos from Diane on call from Pina Bosco, Deputy Minister's Office on Second Meeting June 23, 2011](#)

[Letter to Minister Gerretsen, Minister Sousa, Parliamentary Asst Brownell, MPP Navqi, MPP Chiarelli Report on Misrepresentation Evidence and Denton Call in Afternoon July 12, 2011](#)

[Letter to DM Ross, ADM Denton, EA Simeon, Director CPB and Director Legal Submission of Report on Misrepresentation Evidence July 12, 2011](#)

[Email to Rochon and Tambakos Notes on July 12 Call with ADM Denton and EA Simeon July 12, 2011](#)

[Letter to MPP Chiarelli complaining about July 12 call from ADM Denton backtracking on legal jurisdiction July 14, 2011](#)

[Letter from Assistant Deputy Minister Denton to Rochon July 18, 2011](#)

[Letter to MPP Chiarelli providing notes on July 15 meeting with Ministry staff July 20, 2011](#)  
[Letter to Ministers Duncan and Gerretsen from Complainants July 26, 2011](#)  
[Letter to Minister Sousa from Urquhart Attorney General lawyers misinforming Minister on Restitution Power July 27, 2011](#)  
[Letter to Ministers Duncan and Gerretsen from Complainants Aug. 3, 2011](#)  
[Letter to Assistant Deputy Minister Denton from Rochon Genova LLP Aug. 16, 2011](#)  
[Appendix A - Consumer Protection Act - Ontario Legislature and Committee Debates](#)  
[Appendix B - Report on Misrepresentation Evidence](#)  
[Letter to Minister Gerretsen, Minister Duncan, Minister Sousa, Parliamentary Asst Brownell RG Legal Opinion Supplied Aug. 16, 2011](#)  
[Letter from Assistant Deputy Minister Denton to Sampson Aug. 26, 2011](#)  
[Letter to Assistant Deputy Minister Denton from Urquhart Aug. 27, 2011](#)  
[Email to Attorney General Lawyers and Consumer Services Staff from Urquhart Aug. 29, 2011](#)  
[Letter to Minister Gerretsen from Complainants Aug. 30, 2011](#)  
[Letter from Assistant Deputy Minister Denton to Urquhart Aug. 31, 2011](#)  
[Letter from Assistant Deputy Minister Denton to Sampson Sept. 8, 2011](#)  
[Queens University Provincial Election All Candidates Debate - Q & A on Nortel Disabled Sept. 19, 2011](#)  
[Kingston Community Health Center All Candidates Health Care Debate Sept. 21, 2011](#)  
[N'Amerind Friendship Centre - Question on Nortel Disabled and Ontario Consumer Protection Act Oct. 3, 2011](#)  
[Letter to McGuinty from Nortel Disabled Complainants Oct. 17, 2011](#)  
[Email to Margaret Best from Urquhart October 20, 2011](#)  
[Email from Dalton McGuinty to Nortel Disabled Complainants Nov 7, 2011](#)  
[Letter to McGuinty from Nortel Disabled Complainants Nov. 14, 2011](#)  
[Letter from Dwight Duncan to Nortel Disabled November 16, 2011](#)  
[Letter to Dwight Duncan from Nortel Disabled Dec. 2, 2011](#)  
[Appendix A - Nortel LTD Timeline](#)  
[Appendix B - Contributions removed from HWT disability insurance reserve - total & individual LTD employees](#)

## **AUDIO-VIDEOS OF INTERVIEWS WITH NORTEL DISABLED EMPLOYEES**

[Ending Lives of Canadian Disabled Audio-Video June 2011](#)  
[CBC Power & Politics - Jackie Bodie and Art Eggleton Dec. 10, 2010](#)